

AI Apps & Agents in Action!

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Agenda

- Intro
- Shameless Plug
- Copilot Studio Overview
- Use Cases
- Challenges
- Let's Build!
- Shameless Plug x2
- Discussion (don't be shy)

AI Apps & Agents in Action! – Complimentary Session

- 30 minutes with our experts to see how AI-powered apps and agents are transforming real business workflows.
- Get practical insights and answers to your specific questions.
- Schedule a follow-up — **we'll drop the bookings link in the chat during the session.**

What is Copilot Studio

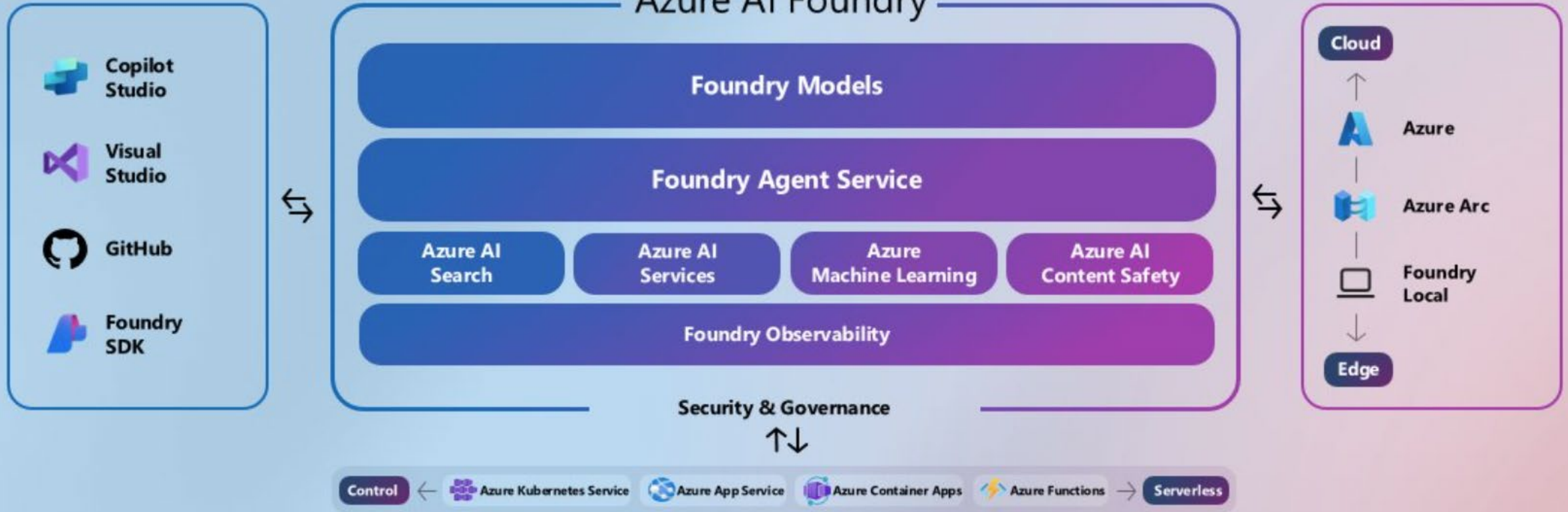
- **Copilot Studio is Microsoft's tool for building custom AI copilots.**
- Design conversational agents for apps, websites, Teams, and more.
- Connect to your own business data and APIs.
- Automate workflows and integrate with existing systems.

What is Copilot Studio

- The **Studio** is the design & management environment:
 - Authoring
 - Build conversations, topics, and dialogs.
 - Integration
 - Add connectors to data & APIs.
 - Management
 - Monitor, test, and improve copilots.
 - Extensibility
 - Developers extend with Azure Functions, AI Foundry, or custom code.



Azure AI Foundry



Real Use Cases

- Sales Quote Automation
- Field Technician Support
- Manufacturing
- IT & Operations
- Logistics
- Finance
- Retail

Sales Quote Automation

What we will build

- F1 Sales Quoting Tool
- We will use Copilot Studio to:
 - Detect new quotes
 - Find requisite product
 - Pricing
 - Inventory
 - Assemble quote in human readable format
 - Send the quote to a client***

Organization Challenges

- Data Readiness & Quality
- Legal, Compliance, & Governance
- Security & Trust
- Culture
- Perceived Cost & Scalability
- Talent & Expertise

Personal Challenges

- Low code vs Pro code
- Certain **preview** features not yet ready
- Certain fundamental features still **in preview**
- Fundamental changes in approach

Let's Build



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Discussion

Don't be Jim

