# Al Momentum Summit

Stephen Kaufman Chief Architect – Microsoft April 2025



# **Generative Al trends**

93%

organizations are experimenting with multiple models<sup>1</sup>

61%

people are wary about trusting Al systems<sup>3</sup>

50%

generative AI will launch agentic AI pilots or POC by 2027<sup>2</sup>

30%

or fewer generative AI experiments moved to production by most respondents<sup>4</sup>

<sup>1. 16</sup> Changes to the Way Enterprises Are Building and Buying Generative Al | Andreessen Horowitz

<sup>2. &</sup>lt;u>Autonomous generative Al agents | Deloitte Insights</u>

<sup>3.</sup> Trust in artificial intelligence – 2023 Global study on the shifting public perceptions of AI, KPMG

<sup>4.</sup> GenAl and the future enterprise | Deloitte Insights

# Personas of Teams Development



## Code First Developer (Professional Developer)

I'm a full stack developer and I'm responsible for designing software and developing applications with programming languages. I need to collaborate with business users to resolve business challenges.

### My responsibility:

- Develop full stack applications with programming languages
- Co-developing the business with business users and IT professionals
- Make iterations quickly to meet everchanging business needs



### **IT Professional**

I'm an IT manager and I'm responsible for everything related to maintenance, governance and security of my company's IT environment. I need to collaborate with the professional developers and business team to keep the IT environment updated and safe.

### My responsibility:

- Maintain the end-to-end environment of application development
- Take control of governance, security and identity
- Make sure that all data are managed properly and securely



# Low-Code Developer (Citizen Developer)

I'm an end user from business group. I work closely with my business leaders and finance analysts. Although I have no coding background, I understand the business needs well and I know where the pain point is from my business.

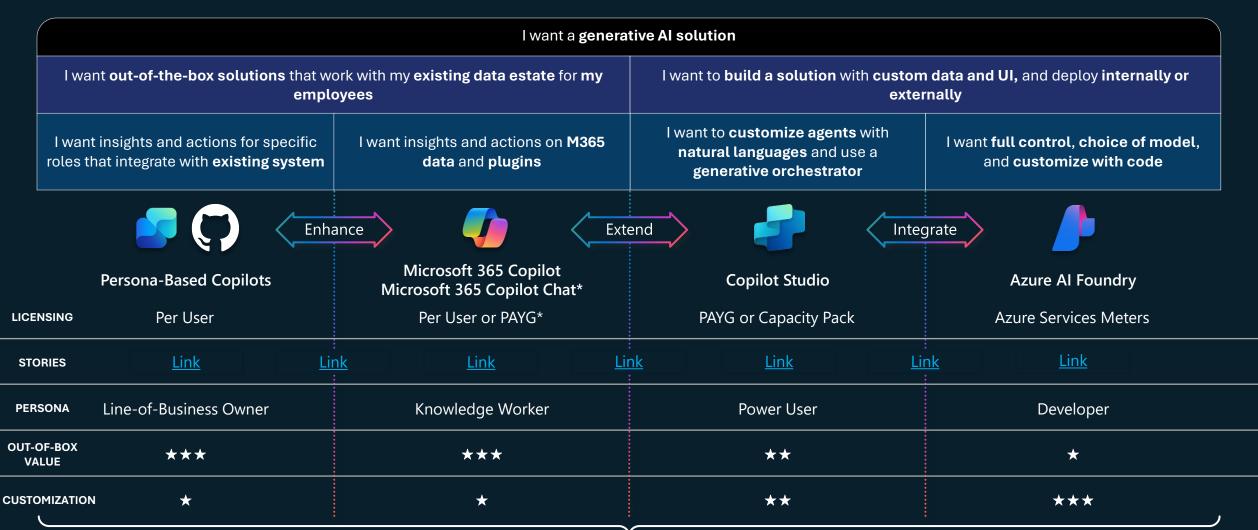
### My responsibility:

- Meet business demand and resolve business challenges
- Co-developing the business with professional developers and IT professionals

# Al tools and copilots designed to benefit everyone at every level, in every organization

**Business users** No code Pro code Low code Expedite tasks for **Enhance** deliverables Design custom outputs Build complexity everyday users through simplicity and solutions through AI integration

# Al Alignment Guide







# Microsoft's Al Ecosystem



Copilot



Excel

**Azure** 







**Customer Service** 





Management









Word





**PowerPoint** 





**Teams** 

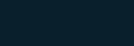




Planner







OneNote

**Forms** 

**Whiteboard** 













**OpenAl Model Family** (available day 1)

\$





**Model Family** 

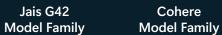


Mistral Al **Model Family** 



Meta Llama 2 **Model Family** 









**Databricks Hugging Face Model Family Model Family** 





ΑI

**Document** 

ΑI

Vision

ΑI



Language Speech ΑI ΑI



ΑI

Video



**Prompt** Shields



Material

Groundness Detection



Safety



Flow

Machine Learning Studio

Al Foundry



Data Preparation



Labeling











# Different building journeys for different needs





**Included in Copilot for M365** 

Standalone



### **Customize Copilot for M365**

Connect with your data sources outside of Copilots reach

Call your redesigned business processes and workflows

Configure Copilot responses to specific questions

Build a plugin

### **Build your own custom copilots**

Integrate web & Sharepoint data sources easily, and use custom prompt engineering

Rules-based dialog management and conversational orchestration with a prebuilt LLM

Managed SaaS, no infrastructure, built in security and governance

Integrate any data source, with full control over configuration of the entire application

Use base, fine-tuned or opensource models, with complex logical flows

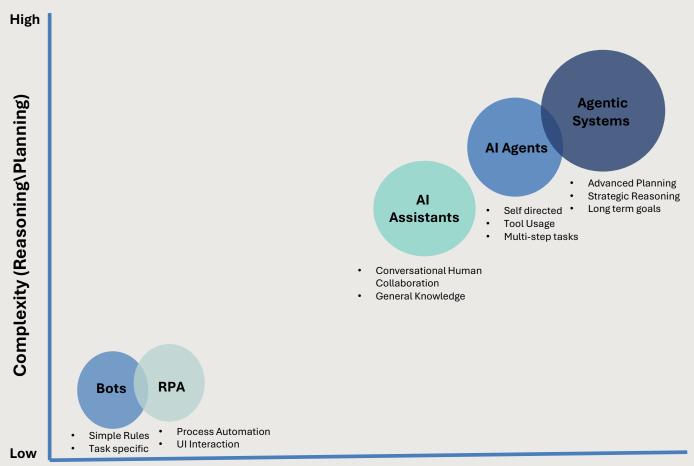
Manage own infrastructure, custom dev, networking and security

Build Conversational Orchestration

**Build Models** 

Extend Copilot Studio with Azure Al Foundry

# Al Systems Comparison



**Autonomy (Decision Independence)** 

High

### **Key Dimensions:**

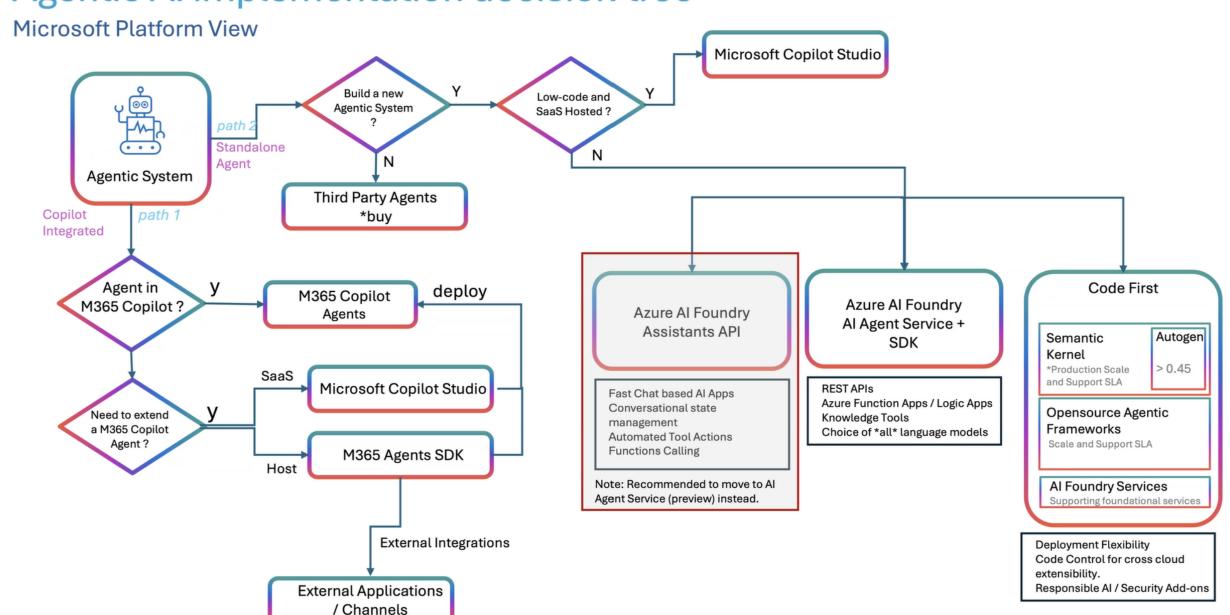
Low

- Autonomy: ability to act independently
- Complexity: reasoning capabilities
- Circle size : feature breath

### Boundaries are increasingly blurring

- Hybrid systems
- Capability evolution
- Architectural convergence

# Agentic AI implementation decision tree



# Al Agents: Always On, Always There, Already Here

Gartner predicts 34% of enterprise workflows will involve AI agents by 2026.





**Agent Communication** 

# What is the Model Context Protocol (MCP)?

MCP is an open protocol that enables seamless integration between **LLM applications** and your **tools & data sources**.

### **APIs**

Standardize how web applications interact with the backend:

- Servers
- Databases
- Services

### **LSP**

Standardizes how IDEs interact with language-specific tools:

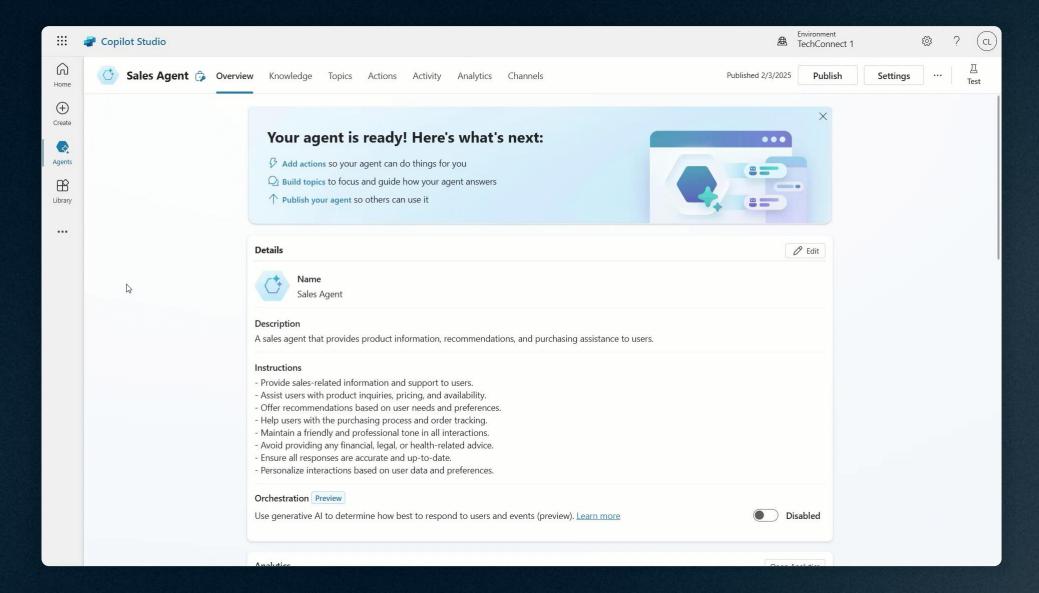
- Code navigation
- Code analysis
- Code intelligence

### **MCP**

Standardizes how AI applications interact with external systems:

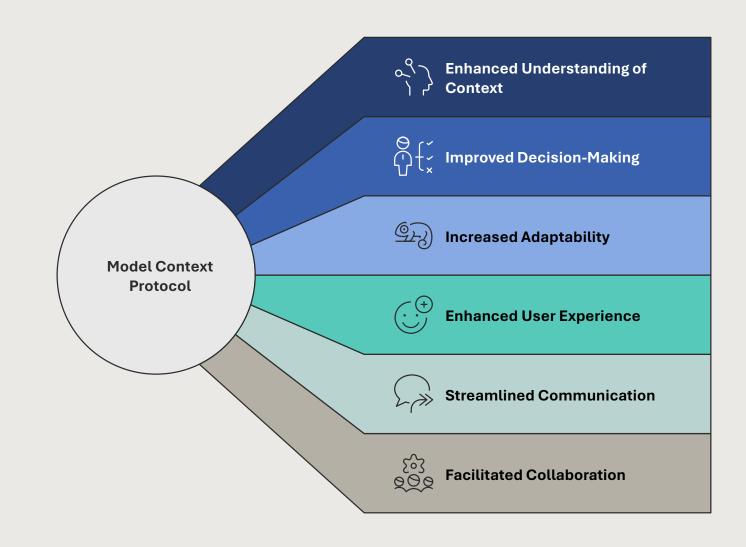
- Prompts
- Tools
- Data & resources
- Sampling

# **Model Context Protocol**



# Al Agents and Model Context Protocol (MCP)

- VS Code GitHub Copilot
- Copilot Studio
- Official C# MCP SDK
- Autogen
- Semantic Kernel
- <u>Semantic Workbench</u>(assistant examples)
- GenAlScript
- GitHub MCP Server
- Azure MCP Servers
- Playwright MCP Server
- <u>Semantic</u>
   <u>Workbench</u> (examples)



# Google Agent-to-Agent (A2A) protocol

### What is A2A

Agent2Agent (A2A) protocol: a new open protocol intended to help enterprises support multi-agent systems, so agents can communicate with each other regardless of their underlying technology.

Google has gained support for this protocol from "more than 50 partners, including Accenture, Box, Deloitte, Salesforce, SAP, ServiceNow, and TCS."

# A2A Integration

- Integrating Semantic Kernel Python with Google's A2A Protocol
  - https://devblogs.microsoft.com/semantickernel/integrating-semantic-kernel-pythonwith-googles-a2a-protocol/

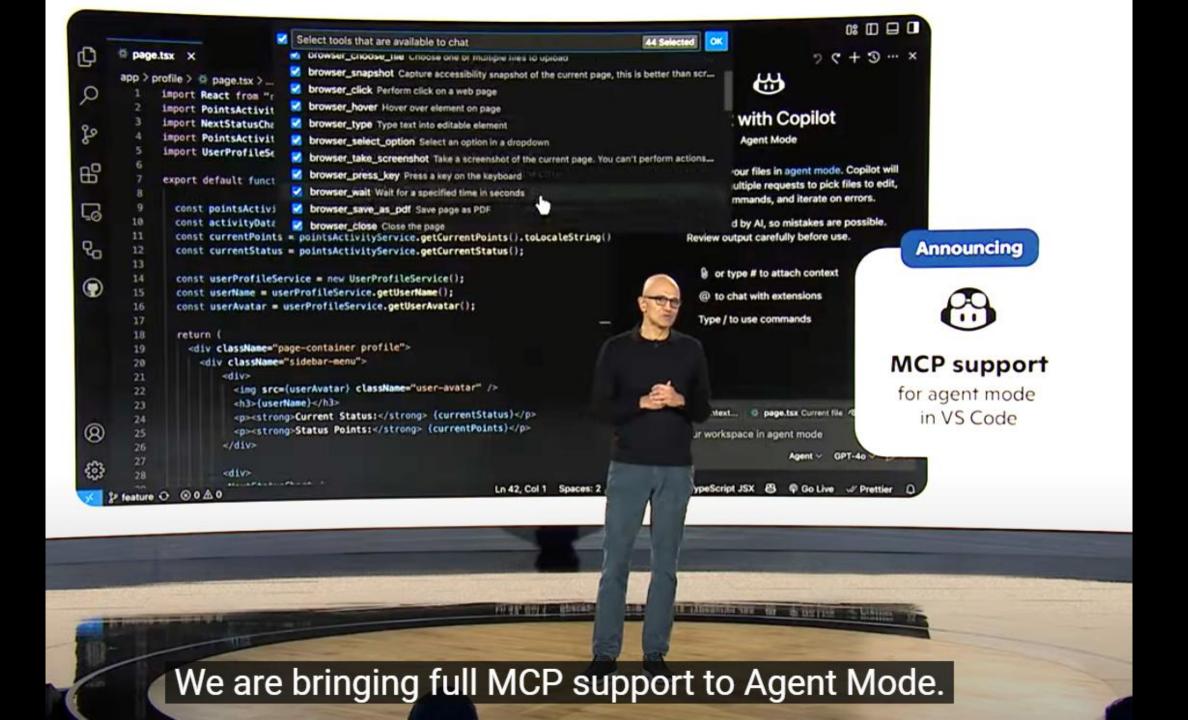
# Google A2A protocol vs. Anthropic's MCP

### A2A

- Agent2Agent (A2A) is an application-level communication protocol that enables agents to collaborate in their natural modalities—as agents, not tools.
- It defines structured message types (e.g., ask, respond, delegate) so agents can communicate peer- to-peer, across frameworks and vendors.
- A2A focuses on enabling ecosystems of interoperable agents that can work together dynamically, rather than being embedded as functions within one another.

### **MCP**

- Model Context Protocol (MCP), by contrast, is a standard for grounding large language models (LLMs) with relevant data, tools, and functions. MCP helps connect agents with external resources— like documents, APIs, and search—by standardizing how models invoke and consume tools and context.
- It's rapidly gaining adoption across platforms for unifying function calling and tool use.
- Be careful with what you download





Security

# Security Risks (sampling)

### **Traditional Security**

- Identity & Access security
- Network security
- Application security
- Data security
- Supply chain risks
- Vulnerability Management
- Threat detection
- Incident response and recovery
- Privacy and compliance
- Human factors & training

### **Al Security**

- Data poisoning attacks
- Adversarial Attacks model theft, model manipulation, model evasion
- Prompt Injection, Jailbreaking
- XPIA
- Tool abuse Malicious functions, Resource exhaustion, Insufficient Isolation, function compromise, incorrect permissions
- Transparency & Accountability
- Bias & Ethics

### **Al Agent Security**

- Agent flow manipulation
- Agent Injection
- Agent Impersonation
- Agent Provisioning Poisoning
- Memory manipulation
- Workflow corruption
- Consent failures
- Human in the Loop (HitL) bypass
- Multi-agent jailbreaks
- Intra-Agent issues
- Excessive Agency

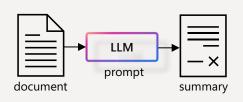
# Security Risks across Al Agent Spectrum

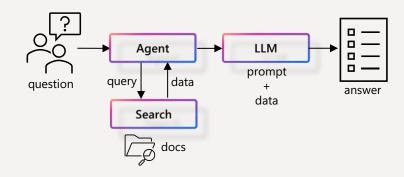
Threat Type	Tool Executor	Computer Access	Multi-Agent	Web-Connected Agent	Autonomous LLM Agent	API/Plugin Agent	Voice Agent	Edge Agent
Prompt Injection	Medium	High	Very High	Very High	Very High	Medium	Medium	Low
Command Execution	Low	High	High	Medium	Very High	Medium	Medium	Low
Data Leakage	Medium	High	Very High	Very High	Very High	Medium	Medium	Low
Identity Impersonation	Low	High	High	High	High	Medium	High (voice spoofing)	Low
Resource Abuse (DoS, Loops, etc.)	Medium	High	Very High	Medium	Very High	Medium	Medium	Low
Network Abuse / Phishing	Low	High	Very High	Very High	Very High	Medium	Low	None
Hard-to-Trace Behavior	Easier	Hard	Very Hard	Very Hard	Very Hard	Medium	Medium	Easier
Lateral Movement / Exploitation	None	Medium	Very High	Medium	High	Medium	None	None
Example Use Case	Solves math with local tools	Opens and edits files	Agents simulate negotiations	Browses hotels & prices	Self-directed research and planning	Books meetings or sends emails via plugins	Sets alarms, answers questions by voice	Detects motion locally and sends alerts

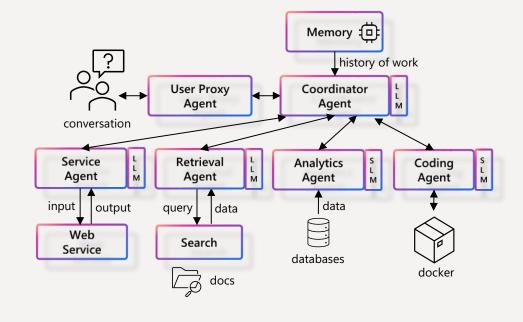


**Future Direction** 

# Where is all of this going?







Simple Interaction
Between User and Model
Very narrow one shot task

Ex: log to JSON

Single Agent Controlled by the User

Very clearly scoped iterative task

Ex: providing an answer with supporting evidence to a complex question

### Multi-agent Systems Working for the User User is an Agent Boss

Wide scope complex use case requiring diverse skills

Ex: Propose 2 Instagram marketing campaigns including assets that would leverage the top 2 recent trends in our past quarter US Sales to boost our mailing list user base and predict the impact of each campaign

