

# DevOps & IT Service Management

*The way we support applications and services is changing. Are you changing with it?*



## Overview

Concurrency can help you **implement DevOps and ITIL best practices** and get beyond fighting fires and turn your organization into an agile service provider. We can help transform your IT department into a service provider so that it becomes a true business asset. Our clients have lowered IT costs and freed up staff time as we've helped them automate and streamline updates, changes, installations, reporting and more from a central location.

We offer strategic end-to-end solutions that focus on meeting organizational and IT department goals. We ensure our solutions align to our clients' strategic initiatives. We always begin with analysis. The bottom line across all projects is people, process, and technical solutions working in harmony as an integrated system. Our expertise translates text book theory into real world applications to ensure our clients are positioned to mature their IT organizations in line with best practice structures including Dev Ops, concepts and ITIL/ITSM.

## Consulting Services

- Business focused IT transformation
- DevOps release management
- IT process management, including automation and workflow
- Help desk
- Ticketing
- Service management automation

## Associated Technology

- System Center
- SharePoint
- Office 365
- Azure
- Power BI and SQL Server
- Visual Studio Online

**Real Microsoft expertise. Real business value.**

[www.concurrency.com](http://www.concurrency.com) | (866) 930-8356



**Business and Technology Roadmap**

**Modern Identity**

**Azure Cloud and Hybrid Datacenter**

**DevOps and IT Service Management**

**Business Intelligence and SQL Server**

**Modern Applications**

**Customer Relationship Management**

**Business Process Transformation**

**Communications and Collaboration**

**Device Management**

**Enterprise Content Management**

**Premier+ Operational Services**

## **About Concurrency**

Founded in 1989, Concurrency is an award-winning Microsoft partner dedicated to helping companies use technology to improve their business productivity.

**Real Microsoft expertise. Real business value.**

[www.concurrency.com](http://www.concurrency.com) | (866) 930-8356

